



**NATIONAL
SURETY
SERVICES
OF FLORIDA, INC.**

Our licensed bail agents are critical to our business. They will be treated respectfully and with dignity at all times by every employee of our company.

- *Agents who are treated with respect and given responsibility respond by giving their best. So do co-workers.*
- *We require complete honesty and integrity in everything we do.*
- *We make commitments with care, and then live up to them. We do what we say we are going to do when we say we will do it.*
- *We partner with each of our independent agents, while never forgetting that our role is to provide them with the resources, service and support that allows them to grow and develop their own successful businesses.*
- *No one cares for “fair-weather-friends.” Our agents don’t need a fair-weather company. We are there for our agents in challenging times as well as good.*
- *We are frugal. We guard and conserve the company’s resources with at least the same vigilance that we would use to guard and conserve our own personal resources.*
- *We insist on giving our best effort in everything we undertake. Management has the prerogative and responsibility to question anyone and everything. (So does everyone else.)*
- *We validate continuously our performance and our agent’s satisfaction with the services we provide.*
- *You don’t get authority, you get accountability.*
- *The most important personal qualities are integrity and persistence.*
- *In all our dealings we will strive to be friendly and courteous, as well as fair and compassionate.*
- *Never back anyone into a corner.*
- *We feel a sense of urgency on any matters related to our agents. We own problems and we are always responsive. We are agent driven. Our company motto is: “Service in Motion Allowing Possibilities.”*